



Prince Talukder

Cloud Engineer | System Administrator

(For more details about me, please visit: <https://avoiderrors.info/>)

- A self-motivated, hands-on person who takes initiative to get things done.
- 13 years of IT experience in problem-solving and critical thinking.
- Provide excellent customer support and stakeholders.
- Able to work in a team environment or remotely.
- Experience in developing network infrastructure.

Professional Accomplishments:

- Solid expert installing DNS Server on Ubuntu, and Debian in a home lab
- Install free Linux-based Ticketing Systems such as Faveo
- Knowledge of LAN, WAN, Routing (BGP, OSPF), firewall, DNS, Proxy server.
- Networking: **Cisco, Mikrotik, Pfsense, Untangle, Unifi**, Wifi Solutions, VPN (IPsec, PPP, EoIP, PPPoE, L2TP, PPTP, SSTP)
- Proven Knowledge of VOIP calling server setup on **Elastic, FreePBX, and 3CX**.
- Self-taught various scripting languages: python, HTML, CSS, and Bash.
- Proficient in **Microsoft 365 platform, Active Directory, Microsoft Group Policy SharePoint, Team**, and OneDrive.
- Server Management: Apache Web Server, SAMBA, FTP, tcp/udp protocol.
- Expert on Virtualization systems: **Proxmox, VMware-ESXi**, and LXC container Docker, VM.
- Backup and disaster recovery: Veeam Backup & Replication, Time Machine.
- Basic experience in MySQL database, phpMyAdmin.
- Advanced knowledge of web hosting, WHM, cPanel, Domain, and GoDaddy
- Basic knowledge in creating a Data flow diagram
- Ability to learn quickly follow the user requirements and research possible solutions.



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Skill:

Expert on Virtualization:

- VMware, ESXi, Proxmox

Expert on DNS Solution:

- Aduard
- Bind 9

Cyber Security, SSL Expert:

- Web Content Filtering.
- Firewall Protection
- Virus Protection
- Nginx Proxy Manager
- Zero Trust security

Expert on Cloud Services:

- SaaS, PaaS, IaaS
- Domain Hosting
- Cloud Storage
- VOIP Calling : Elastix, 3CX

Windows Support Expert:

- Microsoft Office 365 admin
- Windows server 2008, 2016.

Mac Operating Expert:

- Catalina, Big Sur, Monterey

Linux Environment Expert:

- Ubuntu
- Centos
- Debian

Experience / Achievement:

IT Officer (ICT Instructor)

June 2021 to
Current....
2 years 7 months

Bangladesh Adventist Seminary and College

Gazipur, Dhaka, Bangladesh. (<https://basc.edu.bd/>)

- Document the details of hardware breakdowns, repair, maintenance, etc.
- Manage the Web Server/Hosting, website's content, bespoke code solutions, and removing outdated content.
- Installation of hardware and software for PCs, laptops, Upgrade HDD and RAM, etc.
- Take data backup, Installing OS on Windows 10, macOS, and Linux (CentOS, Debian, Ubuntu)
- Assist in data recovery in case of any network failure and loss of data.
- Installing Anti-Virus Servers and Radius, Monitoring, SNMP.
- Delivering IT service, answering the clients' calls and emails, and troubleshooting technical issues.
- Proven skill in managing Active Directory, M365 group policy, SharePoint, and OneDrive.
- Provide roaming IT service to remote locations
- Setup network security and firewall
- Mount/unmount servers and switches
- Run port scanner, check anti-virus, and configure VLANs Switch.

Reference:

Andrew Linduary (2021-Now)

Designation: Manager

Address: Bangladesh Adventist Seminary School & Colleg, Gazipur, Bangladesh.

Email: andrewlinduary@adventist.org.bd

Phone: +880 1715911334

Mohaseena Parvin (2020-2021)

Designation: Academic Coordinator,

Address: Prime Bank English Medium School, Uttra, Bangladesh

Email: mohaseena.pbems@gmail.com

Phone: +880 1712485131

Milton Das (2012-2019)

Designation: Director

Address: Bangladesh Adventists Union Mission.

Email: miltondas@adventist.org.bd

Phone: +880 1711568740

IT Manager (ICT Teacher)

Feb 2020 –
July 2021
1 years, 6 months

Prime Bank Grammar School

Uttara, Dhaka, Bangladesh. (<https://primebankgrammarschool.org/>)

- Assembling, configuring, and maintaining hardware and software.
- Technical supporting end-user by the desk ticketing system.
- IT budgeting costs keep the department on track financially.
- Responsible for system design, upgrades, and network performance.
- Performed Linux administration and data migration activities.
- Lecturer (ICT)

IT Specialist

June 2011 –
June 2019
8 years, 1 months

Bangladesh Adventist Union Mission

Mirpur, Dhaka, Bangladesh. (<https://www.adventist.org.bd/>)

- Set up and configure computer systems and networks.
- Diagnose and troubleshoot hardware, software, and network issues.
- Provide troubleshooting assistance to employees through email, phone, and in person.
- Document frequently occurring issues and respective troubleshooting methods for future reference.
- Manage your user's email mailboxes, Microsoft 365 groups, and Exchange Online.
- Windows Server 2016 Configuration, Group Policy, AD.
- Reprocess license assignments for group-based licensing
- Assign product licenses to groups for group-based licensing
- Create and delete sites SharePoint and OneDrive, Team, and Power Apps.

Education:

Jan 2020 -
Dec 2020

Master in Computer Science

Stamford University, Dhaka, Bangladesh.

Jan 2015 -
Dec 2018

Bachelor in Computer Science and Information Technology

International Business Administration and Information System University, Dhaka, Bangladesh.

Certifications | License | Course Completed:

- Information Technology Infrastructure Library, (ITIL4) Certified
- Mikrotik Certified Network Associate (MTCNA)
- Cisco Certified Network Associate (CCNA)
- Windows Server 2022 Hybrid Administrator Associate (MSCA)
- Fire Service and Civil Deference Training Program